To Our Patients, Visitors, Staff, and Community,

Cary Medical Center is making some small revisions to our Visitor Policy. You may note that the policy is still relatively restrictive compared to our policy prior to the COVID-19 pandemic. We understand that people’s concerns related to COVID-19 cover a wide range from not concerned at all, to not leaving the house for any reason. We know that some of you may think this is too much and not fair in the face of everything reopening. On the other hand, some of you may wonder why we are allowing any visitors at all.

People on all sides of these issues are likely to need, at some point, to receive healthcare. It is not an optional service for most of these people. Many patients accessing our services are in high risk groups related to COVID-19. Our staff must, as part of their job, interact with all patients regardless of why they present to the hospital and thus are exposed to a wide cross-section of the population.

As a community hospital and healthcare provider, we feel it is our job to keep all of you as safe as we can given what information we currently have about COVID-19, and more importantly what information we don’t yet know about COVID-19. At the current time little has changed since we went into quarantine in March as it relates to knowledge about this disease. In particular, we do not know who will become very ill and even possibly die from COVID-19, we do not know why or who will become an asymptomatic carrier of the disease, we do not have effective treatments and there is no vaccine available as yet (though many are in development).

Therefore, at this time, the best treatment is to try and avoid becoming infected with COVID-19 in the first place. Because we do know that close personal contact is the most common way to become infected we will continue to maintain our requirements for: source control masking for patients, visitors, vendors, employees, and anyone else that enters our building; maintaining physical distance of six feet between people whenever possible; and to limit the total number of people in our facility at any given time with our visitor policy.

We understand that these policies may be difficult and present challenges for some of you. Like each of you we wish things were different. But, because of our vulnerable populations, the need to keep you all as safe as possible under the circumstances, and the need to keep our staff healthy and safe we respectfully ask that no matter how you feel about our policies, or how you choose to conduct yourself elsewhere in the community, that you follow our policies while here at Cary Medical Center.

Thank you in advance for your understanding and help.

Kris Doody, RN, MSB
CEO

Regen Gallagher, DO, MBA
CMO