To our Patients, their Families and Friends, and Community:

Cary Medical Center is committed to being here to care for you, but in order to continue to do so safely during this time we have to make some changes to our usual visitation policy. We appreciate your understanding.

Visitors that are sick with respiratory tract symptoms such as cough, sore throat, fever, shortness of breath or other respiratory symptoms are asked to not visit the hospital. If you appear to be sick, our staff will kindly ask you to leave the hospital.

All patients and visitors will be asked to mask on entry and remain masked while in the hospital. Exceptions to this policy cannot be made, if you decline to wear your mask, we will need to ask you to leave.

CURRENT VISITATION POLICY (effective 6.1.2020)

All inpatient units:
1) Each patient may designate TWO people that can visit throughout the course of the patient’s stay with us. Only ONE of those visitors may visit at any give time in order to maintain proper physical distancing in patient rooms. We ask that all other people visit by technology only.
2) No visitors under the age of 16.
3) No one who is sick, even if you only have a sniffle, may be a designated visitor.

In the ER:
1) One visitor per patient, but only after staff have triaged the patient and cleared them for visitation. People accompanying patients to the ED will be asked to wait in their vehicle or leave a number where they can be reached until such time as they can be allowed in.
2) No one who is sick, even if you only have a sniffle, may be a visitor.

In outpatient areas:
1) Please reschedule your visit or testing if you are sick, even if it is only a sniffle, unless your doctor thinks it is important that you have your test immediately.
2) Please do not bring others with you, regardless of their age, to outpatient testing appointments, labs, radiology, or other similar visits.
   a. Exception for those with physical handicaps that require assistance to move through the facility, you may have one person with you for that purpose
   b. Exception for a minor child or an adult that does not have the capacity to make their own decisions that is a patient, they may have one parent or guardian with them.
   c. Exception for one person to accompany a patient for obstetric ultrasounds.

Exceptions:
1) Exceptions to the visitor policy will be made for end-of-life care situations.
2) No person’s under investigation (PUI’s) or patients with COVID-19 may have any visitors with an exception for one parent of a minor child, who will also be treated as a PUI.

The health of our patients and staff is our top priority. We realize that these restrictions may cause challenges, and we are sorry for any inconvenience or difficulties they may cause.

For all units please wash your hands before entering the room and before leaving the facility.

Thank you for your understanding and your attention to these changes. We are committed to only keeping these changes in place for as long as absolutely necessary.